

The Impact of Knowledge Management, Administrative Management, Information Technology for E-Government Success

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ABSTRACT

E-Government success is needed to improve all related public services to the community. This study aims to analyze the success factors of E-Government related to Knowledge Management, Administrative Management, and Information Technology. Data were gathered through the use of questionnaires to 100 E-Government managers in the Yogyakarta, Indonesia Special Region. Partial Last Square data were analyzed (PLS). The results found that information technology and administrative management positively affected E-Government Success, but knowledge management had no effect on E-Government Success. The application of this research finding is to resolve management problems. It's necessary to maintain a level of trust acceptable to all parties involved. The contribution of this research is to emphasize that to achieve E-Government Success, adequate information technology and good administrative management are needed.

Keywords:

E-Government, Partial Least Square, Information Technology, Administrative Management, Knowledge Management.

Introduction